**BACKGROUND**

A competent professional with **10.5 Years of experience** in **Software Testing Lifecycle (Manual)** currently designated as **LEAD ANALYST.**

* Experience in Requirement Analysis, Test Strategy preparation, Project Planning and Tracking, Test Plan preparation, Test Case Preparation, Test Execution, Metric Management, Project Closure, Quality Management, Knowledge Management. Experienced in Resource and Effort planning / estimation and tracking using Microsoft Project Plan
* Keen understanding of aspects of the STLC (Software Testing Lifecycle) with strong observation skills. Good Communication/Analytical Skills, ability to understand Customer Requirements and ability to work independently or as part of a team.

**Testing Experience Overview:**

* Developer Interfacing, Resource Planning
* Requirement Analysis
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
* Test Strategy Preparation, Risk Identification and Mitigation
* Review of test cases prepared by the team
* Analysis of defect raised to ascertain criticality
* Test Execution Management , Stakeholder Communication, Closure and Post Closure Analysis

## Total Experience

* CGI Information Systems and Management Consultants – Dec 2011 to Till Date
* Infosys Technologies Ltd – June 2008 to Nov 2011

## Cognizant Technology Solution - Oct 2006 – May 2008

## Seismic Technologies - Jun 2004 – Sep 2006

###### INTERNAL CERTIFICATION

* American Institute for Chartered Property Casualty Underwriter (AICPCU) - INS 21
* American Institute for Chartered Property Casualty Underwriter (AICPCU) - INS 22
* Cognizant Academy - Life and Health Insurance
* Cognizant Academy - General Insurance
* Cognizant Academy - Personal Insurance

## CGI EXPERIENCE

**Project #1:**

**Title: Tapestry BRS 21 (Bell Residential Services)**

**Client: Bell Internet**

**Environment: SOAP UI web services, QC.**

Tapestry is a robust suite of solutions that can stand alone or work together to provide a broad range of customer care functions. It is designed to support customers from the beginning of a relationship with the company to the final closing of their account. Bell Internet has purchased a license for Tapestry to be used as a stand-alone Order Management solution.

* Developer Interfacing, Resource Planning , Infrastructure Planning
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**Project #2:**

**Title: QSQRP**

**Client: Bell Internet**

**Environment: Web Application, QC, JAVA.**

The Qualification Resolution Plan project is aiming at resolving the biggest pain points of the customer qualification. This project is an enhancement to an existing functionality. The manual selection of qualification result of products is automated in the enhancement.

* Developer Interfacing, Resource Planning , Infrastructure Planning
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
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**Project #3:**

**Title: VMDECOMM (ESNFM)**

**Client: Bell IS IT**

**Environment: Web Application, JAVA.**

The goal of the project is to migrate and the exiting functionality of below mentioned ESNFM application from VM/IIS platform in to Java platform

ESN-FM or ESN-Plus is a group of facilities that makes the National Tariff DB available to a widespread community. This application provides the tools to create and/or update customer profiles for Meridian-1 and Centrex systems to maintain up-to-date data of the North American numbering plan within these switches. This application is used by the ESN groups within the Ontario and Quebec regions of Bell Canada.

* Developer Interfacing, Resource Planning , Infrastructure Planning
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**NON-CGI EXPERIENCE**

**Project: Finacle Architecture Testing**

Finacle Architecture (Archie) Development team is responsible for creation of Framework for applications and tools that either support the Finacle Suite of products directly or provide tools which can be marketed independently. Finacle Architecture (Archie) Testing provides complete QA support for all the line items that are developed by the Archie Team. Below are few projects handled in the duration till date

**Roles and Responsibilities:**

* Developer Interfacing, Resource Planning , Infrastructure Planning
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
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**Sub Project 1:** Finacle CRM Parallel Work flow Change Testing

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| --- | --- |
| **Clients** | Internal Product Development Team |
| **Operating System** | Sun Solaris |
| **Technologies** | Java Applet , Multi-Threading and Batch Program execution |
| **Types of Testing** | Grey box and Techno Functional Testing |
| **Database** | Oracle 10gr2 |

**Description:**

Finacle CRM Entity Creation follows the process of workflow wherein a work item has to pass through multiple stages before being approved. In real time scenarios such workflows if done sequentially will result in several independent work station/staff idling. To avoid this condition, Parallel work flow framework was designed so that the Work flow creator can define which tasks should be done sequentially and which task can be taken up parallel. Workflow engine ensures that the entity does not get created until the mandatory processes have been completed

**Roles and Responsibilities:**

* Developer Interfacing, Resource Planning , Infrastructure Planning
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
* Test Strategy Preparation, Risk Identification and Mitigation
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**Sub Project 2:** Finacle Watch Wiz (FWW) Testing

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| --- | --- |
| **Clients** | All Administration teams of the Banks where the Finacle Products have been installed |
| **Operating System** | IBM-AIX, Sun Solaris, HP-UX |
| **Technologies** | SOA Services, Java, Unix Scripting |
| **Types of Testing** | Greybox, Functional Testing and Performance Testing |
| **Database** | Oracle 10gr2 |

**Description:**

FWW is a tool developed to monitor server performance parameters, Finacle Specific performance parameters and Monitoring of Services – using agent as well as agentless monitoring. It is designed to meet the customer demand and remove dependency on third party Performance measuring Tools

**Roles and Responsibilities:**

* Developer Interfacing, Resource Planning , Infrastructure Planning
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
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**Sub Project 3:** Finacle CRM Re-Architecture Testing

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| --- | --- |
| **Clients** | Internal Product Development team |
| **Operating System** | IBM-AIX, Sun Solaris, HP-UX |
| **Technologies** | XML Parsing, VO to BO Conversion |
| **Types of Testing** | White Box Testing |
| **Database** | Oracle10gr2 |

**Description:**

Finacle CRM when communicating with any third party applications, the communication is achieved via Finacle Integrator, which provides all the data conversion between the third party and the Finacle solutions. Traditionally the communication between FI and FCRM was through raw xml transfer. The re-Architecture was done to convert the communication to Value Objects passed through function call between FI and FCRM

**Roles and Responsibilities:**

* Plan for White Box testing using test stubs
* Create Test plan and Review test scripts prepared by team members
* Go through the java code to find the test points for Stub based testing
* Test Execution, Stakeholder Communication and Closure

**Sub Project 4:** Finacle CRM Batch Upload Framework Testing

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| **Clients** | Internal Product Development Team |
| **Operating System** | IBM-AIX, Sun Solaris, HP-UX |
| **Technologies** | Multi Threading Java Based |
| **Types of Testing** | Blackbox, Functional Testing and Architecture Testing |
| **Database** | Oracle 10gr2 |

**Description:**

Finacle CRM is the Customer Relationship Management Solution for Finacle. There was no batch upload feature previously for updating CIF data into the database, this feature was introduced in Batch Upload Framework

**Roles and Responsibilities:**

* Developer Interfacing, Resource Planning , Infrastructure Planning
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
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**Sub Project 5:** Finacle Virtual Lounge (FVL) Testing

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| **Clients** | Not Identified – Product developed for cross sell |
| **Operating System** | Windows Vista, Server 2005 and Server 2008 |
| **Technologies** | ASP.NET, IIS Server, LDAP , Voice and Video based application |
| **Types of Testing** | Grey Box, UI Testing, Functional Testing and Security Testing |
| **Database** | SQL Server |

**Description:** FVL is a kiosk based application developed to cross sell in emerging markets for the next age banking – Kiosk Banking. It Comprises of 3 Modules - Administrator, Agent and Customer, Functionality being customer able to communicate with the Agent of the bank for query resolution, providing the banks to cross or up sell its products

**Roles and Responsibilities:**

* Developer Interfacing, Resource Planning , Infrastructure Planning
* Project Effort Estimation, Project Planning using MPP
* Project Tracking using Tracking tools, Metric Report Generation for Quality aspects
* Defect Prevention Analysis of in-process defects and defects rejected
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**Awards and Recognition**

* Team Excellence Award for CRM DB2 Porting Project
* GEM Award for Finacle WPS Project
* Spot Award outstanding performance beyond the call of duty in FVL Testing
* CORONA Award - Quarter 3 FY2014

**Personal Details**

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| Date of Birth | : 18th of March 1983 |
| Sex | : Female |
| Marital Status | : Married |
| Languages | : English, Tamil |

**Contact Details**

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